

Towel Dispenser Troubleshooting Hygo Towel 2000

PROBLEM	POSSIBLE CAUSE	SOLUTION
The loop length increases with the insertion of a new towel	The towel is not lying correctly on the feed roller	✓ Insert the towel according to the instructions in the schematic drawing, readjust the loop and test.
The loop becomes longer with use	<p>The towel slips out of the front of the dispenser</p> <p>The used towel is not pulled in evenly by the reverse drive roller</p> <p>The towel accumulates at the back of the dispenser</p>	<p>✓ Check whether the towel is old and flimsy or new and highly starched. Replace the towel</p> <p>✓ Check the condition of the current retraction device for the used towel, reinsert and test it again</p> <p>✓ Remove the blockage and replace the towel</p>
The towel cannot be pulled out of the front of the dispenser	The rolled end of the towel has been puffed up or double curled by washing	✓ Insert new towel
The towel gets not fully retracted	The towel container is full	✓ Remove the towel from the container. Set the loop length to 30cm (see settings "readjusting the loop length")